Docket No.: 418268001US

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Smith et al.

Application No.: 10/789,805

Confirmation No.: 5629

Examiner: C. A. Stroder

Filed: February 27, 2004

Art Unit: 3689

For: METHOD AND SYSTEM FOR A SERVICE

CONSUMER TO CONTROL
APPLICATIONS THAT BEHAVE

INCORRECTLY WHEN REQUESTING

SERVICES

REQUEST FOR CONTINUED EXAMINATION AND AMENDMENT AFTER FINAL ACTION UNDER 37 C.F.R. 1.116

MS RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated March 30, 2010, please amend the aboveidentified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.